



Red Tail Flyer

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Making a world of difference

Volunteers vital to CASF mission

By Senior Airman
Colleen Wronek

332nd AEW Public Affairs

Patients injured in the line of duty sometimes need long-term medical treatment outside the Area of Responsibility.

While patients wait for their flights, the 332nd Contingency Aeromedical Staging Facility takes care of them, but sometimes the CASF needs help.

"Our volunteers make a world of difference," said Tech. Sgt. Samantha Stinson, 332nd CASF shift leader. "They help manpower issues when we need to load the plane and help raise our patients' morale."

The CASF needs volunteers to help out with various tasks such as talking to patients, loading patients onto aircraft, cleaning wards and helping patients perform everyday tasks such as eating or getting into the showers.

"A lot of our patients don't like asking for help," said Sergeant Stinson, who's deployed from Lackland AFB, Texas. "Our volunteers help them every way they can, even opening a drink bottle for someone whose hands are injured."



Photo by Senior Airman Colleen Wronek

Senior Airman Robert Stacy (front left), Tech. Sgt. Federico Rojas (front right), Chief Master Sgt. Steve Chandler (back left), and Senior Master Sgt. Hank Stripling (back right), all 332nd Contingency Aeromedical Staging Facility volunteers, carry a litter to be loaded onto an aircraft. The CASF needs volunteers at all hours to help out with various tasks.

The CASF needs volunteers for all shifts, but mainly at night.

"The majority of our missions go out at night," Sergeant Stinson said. "We use volunteers to help load the litters on the aircraft."

CASF volunteers sometimes find out amazing things while talking to patients.

"I ran into a wounded soldier who grew up close to my hometown in Arizona and we talked about where we're from," said Tech. Sgt. Federico Rojas, 332nd Expeditionary Mission Support Group PERSCO team NCOIC deployed from Travis

AFB, Calif.

Most volunteers dedicate a lot of time at the CASF.

"Volunteering here is a way to help other servicemembers get to where they can receive better care. I've been volunteering here since January and I come here as often as I can – sometimes every night," Sergeant Rojas said.

Patients are thankful for the volunteers helping them out, said Sergeant Stinson.

"I met an 18-year-old who had 6 tons shatter his leg. I helped him around and cheered him up. He wanted to make sure

I was the one that carried him to the plane when he left," said Senior Airman Robert Stacy, 332nd Expeditionary Operations Support Squadron weather forecaster deployed from Hill AFB, Utah. "I have helped so many grateful people and it's immediate job satisfaction."

Volunteers make a difference for us and for injured servicemembers on their way home, said Sergeant Stinson.

Call 443-7418 to volunteer at the CASF or for more information.

Air mobility Airmen praised by Air Force leaders

By Master Sgt. Carolyn Gwathmey

U.S. Central Command Air Forces -
Forward Public Affairs

SOUTHWEST ASIA – To successfully fight the Global War on Terrorism, takes everything from ground forces and fighter planes to the U.S. Air Force's air mobility capabilities. The military needs airlift and tankers to deliver everything from those ground forces and fuel to weapons and humanitarian supplies into combat environments.

The contributions airlifters and tankers have brought to the fight have not gone unrecognized by joint or Air Force leadership. Recently the Air Mobility Command Commander, Gen. John Handy, who also commands the U.S. Transportation Command, sent the U.S. Central Command Air Forces director of mobility forces on a trip to Iraq, Afghanistan and other Southwest locations to praise first hand the Airmen involved in the massive air mobility effort.

Beginning April 3, Brig. Gen. Charles Collier visited Ali AB, Iraq; Manas AB, Kyrgyzstan; Karshi-Kanabad AB, Uzbekistan and several other undisclosed air bases throughout Southwest Asia.

"I was delighted to visit our great air mobility team and tell each unit of its accomplishments and their impact on our shared

mission of directly supporting the warfighter," General Collier said. "It is gratifying to see the commitment and mission focus our people maintain and the impact their efforts have throughout the AOR."

In today's environment, U.S. forces must be able to provide a rapid, tailored response with the capability to intervene against a well-equipped foe, hit hard and terminate quickly. Rapid global mobility lies at the heart of U.S. strategy in this environment - without the capability to project forces, there is no conventional deterrent.

Airlifters and tankers deploy from all around the Air Force's Air Mobility Command. The aircraft they bring to the fight, both intra-theater and reachback, include the C-5 Galaxy, KC-10 Extender, C-17 Globemaster III, C-130 Hercules, KC-135 Stratotanker and C-141 Starlifter. Operational support aircraft are the C-21, C-32, C-37 and C-40.

Air mobility provides global reach for America in its efforts to support the Global War on Terrorism. The airlift operation into Afghanistan is one of the largest efforts of its kind, ranking up there with Operation Vittles of the Berlin Airlift and Operations Desert Shield and Desert Storm, according to AMC.

Airmen in the airlift and tanker business support the primary mission of rapid, global mobility and sustainment for America's

armed forces. The Airmen provide airlift and aerial refueling for all U.S. military branches. The airlift mission also includes aeromedical evacuation missions.

"We have an Aeromedical Evacuation Control Team deployed to Southwest Asia as mobility experts to plan and execute aeromedical evacuation operations of sick and injured troops supporting Operations Enduring Freedom and Iraqi Freedom in Southwest Asia to Landstuhl Regional Medical Center in Ramstein, Germany," said Lt. Col. Lenora Cook, AETC chief. "Our team is also responsible for providing command and control across the spectrum of military operations within the Combined Air Operations Center, along with command and control of aeromedical evacuation assets to include aeromedical evacuation crews and critical care air transport teams."

In just the first four months of this year, air mobility support of OEF and OIF has included:

- Sorties flown: 15,156
- Passengers moved: 263,207
- Short tons of cargo moved: 54,190
- Air refueling missions flown: 14,463

"Clearly, the air mobility team continues to do a magnificent job supporting the warfighter throughout the region," General Collier said.

AF helps logistics succeed in Iraq

By Gerry J. Gilmore

American Forces Press Service

WASHINGTON – The U.S. military's task to supply troops serving in Iraq during the past year "was one of the most complex and challenging missions in our history," a senior Army general said.

Yet, logisticians "proved successful in supporting a force of (about) 165,000 Soldiers, Airmen, Marines, and civilians serving in a country the size of California," Army Lt. Gen. Thomas F. Metz said.

The general said supply specialists in Iraq "distributed an average of 1.2 million gallons of fuel, 55,000 cases of bottled water, 13,000 cases of Meals, Ready to Eat, 60 short tons of ammunition and 200 pallets of repair parts" each day to U.S. forces during his tour.

Yet, General Metz said he recalled a time early in his tour when the logistics pipeline in Iraq did not operate so smoothly. In April 2004, insurgents staged attacks throughout Iraq and targeted U.S. supply cen-

ters and truck convoy routes, he said.

Supply specialists reacted quickly and shifted "from a centralized distribution system to decentralized regional hubs," General Metz said. This change increased supply-system flexibility and "helped us to better assess civilian convoy routes on the battlefield and avoid risk when possible through the highest threat areas," he said.

General Metz also highlighted "the Air Force's contribution to the safety and success of our resupply efforts" in Iraq. The implementation of aerial supply routes in some high-threat regions "helped keep (about) 40 additional trucks off the road per day" and kept "at least 80 Soldiers" out of harm's way on a daily basis, he said.

The use of aerial resupply also helped deliver parts and other items from the United States "directly to remote locations.

General Metz said he "was pleased and proud of logistics operations and accomplishments."

Airmen's Attic

The Airmen's Attic is open from 7 to 9 p.m. Mondays and Saturdays, and 8 to 10 p.m. Wednesdays in the H-6 self-help laundry facility. The Airmen's Attic has free items for E-1's through E-5's and donations are accepted during business hours.

First sergeant wins command award

Deployed brothers proud of him

By Senior Airman
Colleen Wronek

332nd AEW Public Affairs

A 732nd Expeditionary Civil Engineer Squadron's first sergeant not only was named Air Mobility Command's first sergeant of the year, but also has two brothers deployed in Iraq.

"My brothers are very happy for me," said Master Sgt. Phillip Brown, 732nd ECES first sergeant from Charleston AFB, S.C. "I enjoy doing whatever it takes to take care of people."

Master Sergeant Brown's Army brother said he was proud of his brother.

"Winning the award has given my brother an outstanding honor of a lifetime and much of it comes from the way we grew up," said Army Staff Sgt. Allen Brown, Multi National Force Iraq command group, Camp Victory. "We were taught from the beginning to build character, and how to help people. The award speaks volumes about his dedication and his job suits him."

Master Sergeant Brown is deployed for 179 days as the first sergeant to 347 people assigned to 12 detachments directly supporting Army missions throughout Iraq and Kuwait.

"This is my third deployment and I have been able to use my experience to provide



Courtesy photo

Master Sgt. Phillip Brown, 732nd Expeditionary Civil Engineer Squadron first sergeant, talks to Airmen. Sergeant Brown was named Air Mobility Command's first sergeant of the year.

assistance for those who haven't deployed before," Master Sergeant Brown said. "Helping people any way I can is what I love to do."

Within three weeks of arrival, Master Sergeant Brown visited Airmen at each detachment, providing a morale boost. He also volunteered at the theater hospital during the Fallujah offensive, helping dozens of wounded service-members.

"One of the many highlights of this deployment was volunteering at the hospital," Master Sergeant Brown said. "I met the arriving helicopters, helped transport patients to the emergency room and then inventoried and catalogued their personal items."

Master Sergeant Brown also relocated 97 Airmen living in tents to a more secure environment.

"He has done so much, and I am honored that my brother won the award," said Tech Sgt.

Kevin Brown, 732nd ECES Det. 6 NCOIC material acquisition. "I also enjoy being able to deploy together."

Master Sergeant Brown said he was comfortable with his brothers deployed in the same theater with him. "It's good to know that we're defending the same cause together and we can support each other while we're here," he said.

Master Sergeant Brown added he shares the award with all first sergeants.

"I'm extremely humbled and honored to be recognized in this way and I'm proud of what I've been blessed to achieve," he said. "Although this is an individual award, I didn't earn it alone. It's really a reflection of what all first sergeants do for our Air Force everyday and I share the award with every first sergeant out there."



Photo by Senior Airman Colleen Wronek

From left to right: Master Sgt. Phillip Brown, 732nd ECES first sergeant, Army Staff Sgt. Allen Brown, Multi National Force Iraq command group, Camp Victory, and Tech Sgt. Kevin Brown, 732nd ECES Det. 6 NCOIC material acquisition, are brothers. Master Sergeant Brown's brothers said they are proud of his recognition as AMC's first sergeant of the year.

DM Airmen refuel Balad

By Senior Airman
Colleen Wronek

332nd AEW Public Affairs

Facing desert temperatures at all hours of the day, the 332nd Expeditionary Logistics Readiness Squadron fuels management flight keeps the mission flying.

"We provide clean, dry and the highest quality of aviation and ground fuels to assigned and transient aircraft," said Master Sgt. Ty Jackson, 332nd ELRS fuels manager. "We also provide other fuel services."

The flight delivers JP-8 to aircraft, issues diesel to generators and power plants on base so Airmen can have electricity, issues liquid oxygen and liquid nitrogen for cryogenics requests, and maintains a fuel bladder farm to support all mission requirements.

Additionally, they special-deliver fuels to other sites and are the main source for aviation gasoline in Iraq. Aviation gasoline is the fuel that powers unmanned aerial vehicles, such as the Predator.

The flight is from Davis-Monthan AFB, Ariz.

"Having the same people we work with at home is helpful because all of us know what our roles are in meeting mission requirements," Sergeant Jackson said. "All fuel and cryogenic requests are received and processed by the Resource Control Center and the information is relayed to the refueling unit operators, who immediately deliver it to the customer."

The flight monitors and samples their fuel to ensure it is suitable for use in aircraft.

See **FUEL** page 5



Photos by Senior Airman Colleen Wronek



Above: Senior Airman Amy Finkelbeiner, 332nd Expeditionary Logistics Readiness Squadron fuels laboratory technician, performs a quality analysis on an R-14 fuel stand. The flight monitors and samples their fuel to ensure it is suitable for use in aircraft.

Left: Senior Airman Jennifer Hazelwood, 332nd ELRS fuels distribution operator, refuels an F-16.



Airman 1st Class Phillip Norton, 332nd ELRS fuels distribution operator, performs a visual sample to see if the fuel is clean and clear

FUEL Continued from page 4

“When we receive fuel it is placed into bladders, which hold the fuel until it is transfer to fuel trucks. Once the fuel is in the truck, it is ready to be issued to the aircraft,” Sergeant Jackson said. “While the fuel is in the bladders, the fuel is stringently sampled periodically for quality control, ensuring the fuel meets specifications.”

Because fuel is a dangerous substance, the vehicles carrying the fuel to the aircraft have to be in good condition and safe.

“I help keep the fuels mission going by ensuring the general safety of the vehicles and equipment,” said Senior

Airman Lucas Chesser, 332nd ELRS fuels preventative maintenance supervisor. “I conduct daily inspections of special and general purpose fuel vehicles, but sometimes certain problems with the trucks can’t be reproduced, so I go with the refuelers to the aircraft to figure out the problem. It’s been an educational experience and I have gotten opportunities that I don’t get stateside.”

Sergeant Jackson said the fuels Airmen work as hard as anyone in all types of conditions.

“The fuels Airmen are known as the unsung heroes of the flight line,” he said. “Our motto says ‘Without POL, pilots are pedestrians.’”



Above: Airman 1st Class Ben Merino, 332nd ELRS fuels distribution operator, monitors gauges while issuing liquid oxygen, and Tech. Sgt. Johnny Reagan, 332nd ELRS assistant NCOIC of storage, makes sure nothing happens to Airman Merino. While issuing liquid oxygen, a second person is a safety monitor in case something happens.

Left: Airman 1st Class Casey Culver, 332nd ELRS fuel storage operator, gauges a fuel bladder for inventory.

Zero incidents, achieving new safety culture

By Tech. Sgt. William Rathbun

332nd AEW Safety

Can zero safety incidents be achieved? Why is a safety culture important? These questions run through my mind day in and day out.

An incident is basically an injury, property damage or loss, lost workday or restricted workday.

To eliminate incidents there must be guidelines and techniques so unsafe acts and conditions can be corrected.

Safety must be an integral component of an overall mindset and attitude. This must be a commander's vision, not a target or performance goal.

Safety goals must be set in every aspect of an organization. If safety goals are not set at zero, we send a message that severe and disabling incidents are acceptable.

One must understand that safety cul-

ture must be viewed similar to a quality program. The zero incidents concept must be agreed upon and understood by management first.

Management leaders demonstrating a personal commitment and genuine interest in safety can have a substantial impact on any organization. This, coupled with employee participation and management support, is one key success factor in any safety program.

A culture-based approach is thinking about a world class safety program and how to setup your management system.

Currently, the safety programs we use improve safety performance by focusing on operator error. Instead, we should focus on the cultural and management system of safety programs by using leadership to empower employees to take safety responsibility.

Safe work cultures start from simple common beliefs that are supported by all

employees. A Basic safety philosophy is:

- Every incident can be avoided
- No job is worth getting hurt for
- Every job will be done safely
- Incidents can be managed
- Safety is everyone's responsibility

Safety training ensures everyone understands and meets safety standards within an organization.

Always document records on how standards are met. By team building you increase productivity and improve quality.

In the Air Force, unsafe behavior stands out and is unacceptable. Safe work is influenced by peer pressure and those personnel in leadership roles. Top-Down leadership actions with support can change the safety culture.

Let's move forward to achieve a new safety culture and zero incidents.

No 'I' in a winning team – really?

By Col. Kristan Wolf

36th Medical Group commander

ANDERSEN AFB, Guam – Over the years, my favorite movies have become "The Mighty Ducks," "The Rookie" and especially "Remember the Titans." Was it because of the feel-good nature of the message? No, it was because they epitomized how I believed teams were built and what teamwork could accomplish. I'd always answered most challenges faced by a unit or an organization with, "the team can do it." Teams were much stronger than the individuals themselves or individuals gagged together. There was no "I" in a team.

Then, I was fortunate enough to attend a gathering where an author of "Chicken Soup for the Soul" gave a speech that made me totally restructure my views on teams and teamwork. He pro-

posed that there was a difference in teams ... that there were teams and winning teams.

The guards and tackles on the offensive line of a football team know their job is to not let the other team's defense get to the quarterback. They are to protect him to prevent a sack, which could change the outcome of the entire game. Each is responsible for the three feet in front of him, the three feet behind and the three feet on either side – nine square feet.

Each of us is a member of multiple teams – family, work, base. As good team members, each of us should ask ourselves, "What is the team's goal and what are our 'nine square feet'?" What do we need to know, and what skills do we possess to perform well within the box? Then, each of us must complete a self-evaluation and identify those things we need to improve. Ask for constructive criticism from

peers and supervisors. Insist on feedback. Then set to work to fix those things and take accountability for all areas of responsibility in that "nine square feet." That's the first "I" in a winning team.

During a recent inspection, I witnessed a great example of the second "I" when services, logistics and medical group Airmen worked hand-in-hand to pull off a smooth reception of forces. Any one of the units could have stumbled and caused the entire team to fail.

No one player can be the single star. Each member must mesh actions with the others. Ask yourself, "What other sections are critical to my shop getting its job done?" "With whom do I need to build bridges or network?" "Where do I have room to negotiate?" "What's the bigger picture?" "What can I do to help another section?" Then take action on your findings to ensure

strong collaborative efforts.

Not everyone on your team has to be in on every piece of the process. That's a great opportunity to get a relook at the team performance by someone who's involved. Your "second string" is of great value to success.

Finally, it's good to remember that we all have some collective responsibilities in our "nine square feet" box. We are all responsible for the appearance of the installation, for operational safety, for the safety of each other and for the example we set as members of the Air Force.

Leaders set the "G"oals and vision. It's now time for each of us to make sure we've done our part in our "I"ndependent improvement and accountability, along with our "I"nterdependent collaboration, so we remain a "Winning Team."

Defense briefs

'Lifecycle Funds' aim to maximize retirement savings

WASHINGTON – Recent surveys show most people contributing to Department of Defense-sponsored thrift savings accounts shun riskier investment options and are not getting maximum returns to build bigger retirement nest eggs, a DOD thrift savings plan specialist said here April 20.

The Thrift Savings Plan is a 401k-type program designed to provide tax-deferred retirement nest eggs for servicemembers and civilian employees. TSP managers have noticed that "very few" participants transfer money out of more stable investment programs into riskier options.

The new Lifecycle Funds program option slated for implementation in July will allow TSP participants to have experienced money managers make investment decisions for them according to 10-year plans.

The program is based on asset allocation within the fund, based on how long you are going to have that money in the fund until you retire.

About \$60 billion of the total \$140 billion invested in TSP accounts is currently concentrated in the less-risky Government Security Investment. The G fund, consisting of treasury bonds and other federal-backed investments, is considered among the most stable of the five TSP investment choices.

About \$61 billion of TSP contributions are now placed in the Common Stock Index Investment. Yet riskier options offered by the Fixed Income Index Investment, the Small Capitalization Stock Index Investment, and the International Stock Index Investment contain far fewer dollars.

Through use of the Lifestyle Fund program, the money is allocated for you amongst the five funds without you having to do anything. The system is automatic and changes as your time in the military (or government) continues.

For example, typical investments early in a 10-year period would tend to be targeted toward riskier, but higher potential yield investment options. Investment choices would become more conservative as the end of the 10-year period nears.

After the current TSP open-season investment choice system ends July 1, participants will be able to change their investment options at any time.

Although the program does not guarantee participants will make money on every investment, riskier investment options usually produce higher returns over the long term.

Fire Safety

**Smoking is authorized only in designated smoking areas.
To report an emergency, call 911.**

Meet your neighbor



Staff Sgt. Tommy Labarron

Home station: Holloman AFB, N.M.

Unit: 332nd Expeditionary Services Squadron

Hobbies: I enjoy golf and softball

How do you contribute to the mission? I raise morale by offering activities in the recreation tent.

What is your favorite aspect of this deployment? Hosting Bingo on Saturdays.

Besides your family, what do you miss back home? I miss eating good food.

From the 332nd Air Expeditionary Wing First Sergeant:

Elastic Kevlar helmet bands will only be embroidered with the last name in block letters or on a 1/2-inch wide nametap with 1/4-inch block lettering. Kevlar helmets, helmet covers, and helmet bands will not be written on in any fashion.

Air Force Religious Schedule

Protestant

Sundays:

9 a.m. • Traditional – Hospital
11 a.m. • Contemporary Worship – Town Hall
5:30 p.m. • Inspirational Worship – H-6 Chapel

Roman Catholic

Daily:

When Catholic Chaplain is available, Mass • 7:30 p.m. – H-6 Chapel
Confessions – Offered prior to Daily Mass

Saturdays:

7:30 p.m. • Mass – H-6 Chapel

Sundays:

9 a.m. • Mass – H-6 Chapel
3:30 p.m. • Mass – 626 Chapel

Latter Day Saints

Sundays:

7 p.m. • Sacraments – H-6 Chapel
8 p.m. • Sunday School – H-6 Chapel

Fellowship and Study

Mondays, Wednesdays, Fridays

and Saturdays:

8:30 p.m. • Band of Brothers Fellowship – H-6 Chapel
9 p.m. • Band of Brothers Prayer – H-6 Chapel

Sundays:

7 p.m. • Catholic Study – Chapel Fellowship room

Tuesdays:

7:30 p.m. • Purpose Driven Life – Chapel Fellowship room

Wednesdays:

7 p.m. • Purpose Driven Life – Chapel Fellowship room

Thursdays:

7 p.m. • Latter Day Saints Study Group – Chapel Fellowship room

Fridays:

5 p.m. • Experiencing God – Chapel Fellowship room

Saturdays:

7:30 p.m. • Women's Bible Study – Hospital
5 p.m. • Experiencing God – Chapel Fellowship room

Know what this is?

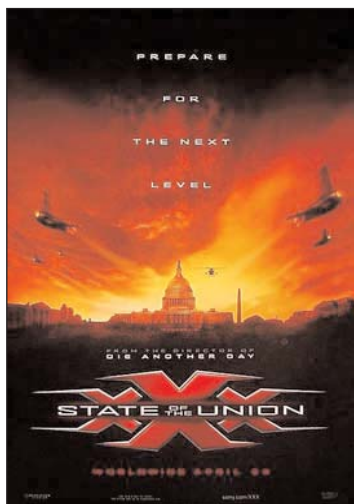


Photo by Staff Sgt. Lindsey Maurice

If you can identify the object, send us an e-mail at redtailflyer@blab.centaf.af.mil. The first person with the correct answer wins a \$5 gift certificate courtesy of the 332nd Expeditionary Services Squadron. Last week's photo of twist ties went unidentified so an extra \$10 will be awarded to this week's winner.

Sustainer Movie Schedule

Schedule is subject to change



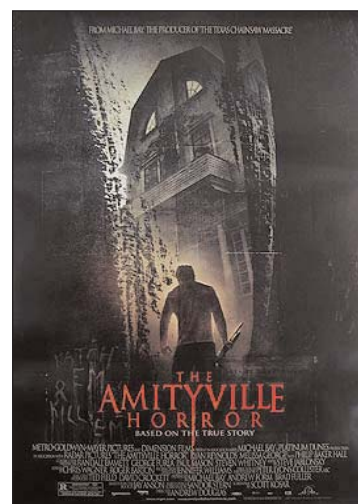
Today, April 29
3 p.m. - Constantine
6 p.m. - The Amityville Horror
9 p.m. - The Amityville Horror

Saturday, April 30
3 p.m. - Hitch
6 p.m. - Sahara
9 p.m. - The Amityville Horror

Sunday, May 1
3 p.m. - The Amityville Horror
6 p.m. - Constantine
9 p.m. - XXX

Monday, May 2
3 p.m. - Boogeyman
6 p.m. - Hitch

9 p.m. - The Amityville Horror
Tuesday, May 3
3 p.m. - Because of Winn Dixie
6 p.m. - Hitch
9 p.m. - The Amityville Horror
Wednesday, May 4
3 p.m. - Good Company
6 p.m. - Diary of a Mad Black Woman
9 p.m. - The Pacifier
Thursday, May 5
3 p.m. - Constantine
6 p.m. - Hitch
9 p.m. - The Amityville Horror



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